# RENTAL AGREEMENT & TERMS

### Mini Claw Rentals

| Business Information | Details |
|---|---|
| **Company** | Mini Claw Rentals |
| **Email** | Support@MiniClawRentals.com |
| **Website** | miniclawrentals.com |

## 1. BINDING AGREEMENT & PAYMENT ACCEPTANCE

All bookings must be paid in full at the time of booking confirmation via online checkout. Completing online checkout payment in full constitutes a binding, signed contract and full acceptance of all rental terms and conditions. The checkout total includes the daily rate multiplied by the number of days and number of machines, plus any applicable delivery fees. For private residential rentals or non-business venue placements, the Client must provide a valid government-issued Photo ID (e.g., Driver's License) matching the booking name and credit card/payment account prior to delivery.

## 2. RENTED EQUIPMENT & SERVICES

Mini Claw Rentals agrees to provide equipment and accessories as specified in the booking order. This may include Mini Claw Machines, pre-filled capsules, prizes purchased via the prize shop, custom graphics or branding, and necessary power supply cables. Each rented machine shall be specifically identified by its unique Serial Number / Asset ID.

# 3. RENTAL RATES & PRICING DETAILS

- Rental prices are calculated as the daily rate multiplied by the number of days and number of machines, and payment in full is required at booking confirmation.
- Rentals include the machine, delivery, and setup.
- Mini Claw Rentals does not collect security deposits for rentals.
- Delivery surcharges apply per rental and not per game rented.

# 4. SERVICE AREA & DELIVERY POLICIES

- Mini Claw Rentals provides complimentary delivery and setup for events located within Alachua County.
- Delivery to surrounding counties, including Columbia County, Levy County, and Marion County, is subject to standard delivery fees calculated during booking.

# 5. EQUIPMENT PLACEMENT & SETUP REQUIREMENTS

- **Indoor Venue Requirement:** Machines are strictly designated for indoor use only. Venues must provide a sheltered, climate-controlled space with a level surface and direct access to a standard electrical outlet within 10 feet of the designated setup location.
- **Stationary Equipment:** Equipment is equipped with 4 sturdy rubber feet to prevent sliding. Machines will remain stationary on these 4 sturdy rubber feet in the exact position placed during setup by Mini Claw Rentals staff, and must not be moved or relocated by guests or event organizers.
- **Power Requirements:** The Client must ensure a dedicated, functioning standard electrical outlet is available within 10 feet of the designated setup location.

# 6. CLIENT RESPONSIBILITY, ACCESS & SUPERVISION

- Equipment must be operated in a safe manner under adult supervision at all times.
- The Client assumes full financial responsibility for loss, theft, vandalism, or damage caused by improper use, liquid spills, or unauthorized relocation of the equipment during the rental period.

- **Access & Scheduling:** The client must ensure timely access to the venue for scheduled delivery, setup, and teardown windows.
- **Damage & Liability:** The client accepts full financial responsibility for any physical damage, loss, theft, vandalism, or misuse of the equipment while on site, excluding normal wear and tear or technical faults unrelated to misuse.
- **Theft & Replacement Cost:** In the event of theft, conversion, mysterious disappearance, or failure to return the equipment, the Client agrees to pay the full replacement value of the Mini Claw Machine and all accessories, plus all accrued rental fees and legal or collection costs incurred. The Client authorizes Mini Claw Rentals to charge the payment method on file or pursue legal recovery.

# 7. CANCELLATION, RESCHEDULING & REFUNDS

- **Rescheduling:** Rescheduling is permitted with no charge when requested 7 days or more in advance of the scheduled event date.
- **Cancellation & Refunds:** Cancellations made 7 days or more prior to the scheduled delivery date receive a full refund with no charge. Cancellations made within 48 hours of scheduled delivery will incur a $100 cancellation fee, which will be withheld from the total refund.
- **No Deposits:** Mini Claw Rentals does not take deposits, as all rentals are paid in full upon booking confirmation.

# 8. LIMITATION OF LIABILITY

Mini Claw Rentals is not liable for indirect, incidental, or consequential damages, or any personal injury arising from the operation or misuse of rented equipment during the event.